



Refund Procedure

2026 Summer Camps

SITUATION	DEADLINE	REFUND
SYSTEM ERROR	WITHIN 48 HOURS OF REGISTRATION	FULL
VOLUNTARY CANCELLATION	14 DAYS OR MORE BEFORE CAMP START	FULL
VOLUNTARY CANCELLATION	LESS THAN 14 DAYS BEFORE CAMP START	NONE*

** Except with a valid medical certificate or an exceptional reason accepted by administration.*

Accepted Exceptional Reasons

- Serious illness or hospitalization of the child
- Major accident preventing participation
- Death of an immediate family member
- Unforeseen relocation outside the region
- Exceptional measure imposed by a public authority
- Any other major situation beyond the parent's control (subject to administrative review)

Supporting documents may be required. Each request is reviewed individually.

How to Submit a Request

Complete the official refund request form (available at the Multifunction Centre, online, or at City Hall) and submit it in person or by email to camps@shediac.ca with:

- The completed and signed form
- A valid invoice number
- Any required supporting documents

Important: only the date the complete file is received (in person or by email) is officially recognized. No verbal or phone requests will be accepted.

Processing Periods

- Last two weeks of June
- Last two weeks of July
- After August 20 (end of camps)

General Provisions

- No camp or week exchanges are permitted.
- Submitting a request does not guarantee a refund will be granted.
- All decisions made by the administration are final.